

# Information Security Policy

## Basic Principles

The information assets handled by Neural Group Inc. (hereinafter referred to as “the Company”) in the course of its business, including customer information, are extremely important as the foundation of the Company's management.

Recognizing the importance of protecting information assets from risks such as leakage, damage, and loss, all persons who handle information assets, including executives and employees, shall comply with this policy and implement activities to maintain information security, including the confidentiality, integrity, and availability of information assets.

## Basic Policy

1. To protect information assets, we will establish information security policies and related regulations, conduct business in accordance with them, and comply with laws, regulations, and other norms related to information security, as well as contractual obligations with customers.
2. We will clarify criteria for analyzing and evaluating risks of leakage, damage, or loss of information assets, establish a systematic risk assessment method, and conduct risk assessments on a regular basis. Based on the results, we will implement necessary and appropriate security measures.
3. We will establish an information security system centered on the executive officer in charge and clarify the authority and responsibilities related to information security. Furthermore, to ensure that all personnel recognize the importance of information security and appropriately handle information assets, we will conduct regular education, training, and awareness programs.
4. We will regularly inspect and audit compliance with the information security policy and the handling of information assets, and promptly take corrective measures for any deficiencies or areas for improvement that are identified.
5. We will take appropriate measures in response to information security events and incidents, and will establish in advance response procedures designed to minimize potential damage in the event of such occurrences. In the case of an actual incident, we will respond promptly and implement appropriate corrective actions. Furthermore, for incidents that may result in business interruption, we will establish a management framework and review it regularly to ensure the continuity of our operations.

6. We will establish an information security management system with goals for achieving our basic principles, implement it, and review and improve it continuously.

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Neural Group Inc.  
Founder & CEO Roi Shigematsu